

- We advise booking 3 months in advance of your voucher expiry date as we do have very busy periods and cannot guarantee availability in a shorter time frame.
- It is important to wear suitable shoes for the driving experience. A sports trainer with a flat sole is ideal allowing a good 'feel' for the pedals. High heels or large thick soles are not suitable.
- No specialist clothing is required but we advise that you dress appropriate to the weather conditions which can be variable on any given day as our venue is at 1,500 feet in the Welsh Forest. The venue is quite exposed although a cabin is available.
- A waiver is signed by each participant prior to the course at registration. Each participant is stating that they are taking the course entirely at their own risk and will not hold any person, company or organisation liable in the event of their death or injury. Participants also sign to say they are liable for the full cost to repair any damage to the vehicle caused by their recklessness or ignoring instructions from the instructor. An Insurance waiver is offered to reduce this liability and is offered to all participants.
- Juniors must be signed in by and accompanied by a parent or guardian
- Access to the forest is via unmade roads and locked gates. You will travel in your own vehicle. All typical family cars are capable of this journey.
- All attendees are there for the duration of the event as the gates are locked for safety reasons.
- No pets are permitted due to safety and well-being of all attendees.
- Where deposits have been paid the balance is due 30 days prior to the experience taking place or at the time of confirming a date if it is less than 30 days.
- A minimum of 30 days notice is required to reschedule a booked course. A fee of 50% of the course fee will be charged at time of rescheduling for bookings rescheduled within the 30 days.
- Vouchers are valid for 12 months.
- Vouchers can be extended for 4 months at a time for a charge of 33% of the voucher value.
- No cash refunds are available
- The voucher is non-transferable except with the express permission of Forest Experience Rally.
- We make every reasonable effort to run the course in the specified car but reserve the right to change the car in exceptional circumstances.
- We make all reasonable efforts to run the course on the specified date but should there be an issue such as adverse weather we may have to make late decisions. We will aim to keep you informed via email in changeable weather conditions and advise as soon as practical of any cancellations. Should a course be cancelled your voucher will be valid for a further 6 months to allow time to rebook.
- We cannot refund any charges incurred by guests for travel arrangements or accommodation.
- In the unlikely event that we cannot fill a course with the minimum number of participants we reserve the right to cancel the course and reschedule the participants another date.
- Be aware that this is NOT a driving lesson for use on the highway and we are not seeking to teach people to drive. We will teach specific car control techniques related to rally driving. All participants (including juniors) are presumed to have basic driving skills that include the ability to operate the clutch, brake and accelerator, steer the vehicle and change gear without having to take their eyes off the road.
- We want all our customers to have a great day! However, the instructor has the right to refuse any participant the right to drive if, in the instructors sole opinion, they are not appropriately dressed (ie shoes), do not have the required minimum driving skills or are unwilling to follow the instructors directions or are being a general nuisance or danger to themselves, other participants or spectators.
- Any participant who shows signs of having been drinking alcohol will be refused permission to drive.
- The instructors decision is final.
- No refunds are available where the instructor determines a participant fails to meet the above conditions however, we may offer another group member the option to take their place.
- Our recommended height and weight restrictions are :-
Height - Min 4' 10" Max 6' 4" and Waist 42".
- Every reasonable effort will be made to run the experience as advertised and in the event of circumstances beyond our control we reserve the right to offer the best possible alternative at a similar venue and to the same value.

Please call for more information if you fall outside of these guidelines.